



Practice Advancement Program

Execution Workshop The Ideal CLIENT

Workshop Description

Collect the characteristics of your ideal client into a profile that encompasses niche, target market, personality, and leadership styles, and most importantly, aligns with your vision. Score each of your current clients using your ideal profile and develop a plan to curate your base to perfection. Achieving the ideal client base is one thing but maintaining that level of ideal takes intention and dedication. By actively working a maintenance plan, you will establish an ideal client base that aligns with your vision, provides the revenue you desire, and fosters a vibrant team culture.

Syllabus

Session One – Defining Your Ideal Client Profile

- Exploring the characteristics of your ideal client
- Clarifying the target market, hard and soft attributes of your ideal client

Session Two – Evaluating Your Current Client Base Using Your Ideal Client Profile

- Rate clients based on your ideal client profile
- Using Your Rating System, Identify which clients need to be phased out of the practice, coached toward change, and/or upsold to higher services

Session Three – Create Transition Strategies to eliminate non-ideal clients while retaining and nurturing ideal clients

- Create a Transition Plan to offboard non-ideal clients
- Create a Professional Development Plan to add new services and fill in your team's knowledge gaps

Session Four – Guard Your Front Door

- Create a Transition Plan to offboard non-ideal clients
- Create a Professional Development Plan to add new services and fill in your team's knowledge gaps

*PREREQUISITES: This workshop is available to Advantage and Premium members who have completed the 10-week Ideal Practice Course. While not required, we strongly recommend attending the Ideal You and Ideal Services workshops prior to participating in the Ideal Client workshop.